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<u></u>	Website & Portfolio
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In a few words...

Experienced professional with 4 years of living in Montreal, seeking the next career opportunity. Known for creativity, strong communication skills, and training expertise.

Colleagues often refer to me as the "Swiss Army knife" for my versatility. Comfortable with self-directed learning and eager to contribute to a dynamic, passionate team.

My professional background

March 2023 - February 2025 **Training and Development Advisor**Les Petits Frères, Montréal, QC

November 2020 - February 2023

Digital ManagerEataly Paris Marais, Paris & Montréal

Janvier 2019 - Novembre 2020

Skills Development and Internal Communications Manager

Eataly Paris Marais, Paris, FR

Octobre 2017 - Janvier 2019 **Training Adivors**

Elior, Paris, FR

2010 - 2015 **Company Trainer**Disneyland® Paris, Paris, FR

Implemented an online training management platform (LMS) and developed training courses for projects supporting volunteers and employees.

Created internal communication materials and assisted in establishing team development pathways.

Created the eataly.fr website (in compliance with the company's graphic charter), and implemented an e-commerce platform, as well as all the operational procedures associated with the pick-up, preparation and dispatch of orders. Newsletters, and creation of audiovisual contents.

- Created and implemented the integration and professional development program for the team at the new Eataly store that opened in Paris on 04/12/2019.
- Developed innovative training materials, including graphic design, print, video, blended learning, and e-learning.
- Managed the company's internal communications, including the creation of tools and events.
- Developed and updated content, and delivered training programs for France's leading contract caterer.
- Coordinated and supported the network of operational trainers.

Delivered training courses on integration, service excellence, and facilitation techniques for Europe's #1 tourist destination. Created innovative training materials for both in-person and remote learning.

... more to know via my portfolio!

Some skills

- Adobe® Creative Cloud
- WordPress / Woo commerce
- MS® Office suite
- CRM Tools/plateforms
- LMS Tools/plateforms

- Créativity
- Problems solvina
- Communicant
- Custome focused

Education

2003

Scientific baccalaureate

Bordeaux, France

2004-2005

IUT Corporate
Communication

Bordeaux 3, France

2013

Blended Learning Project Manager

Certification, ISTF, France

Languages

French

Native language Excellent writing skills **English**

Good level Good writing skills **Espagnol**

Intermediate level
Comfortable speaking

Hobbies and activities



Winter sports



Video Games



Travels

<+> about me :)

Jérémy Roy

Born October 10, 1985 in Bordeaux, France

Driver's license Open work visa.

Adress:

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References

Noémie Brisebois

Interim Manager Les Petits Frères, Montréal

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Human Resources Manager Eataly Paris Marais, Paris

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